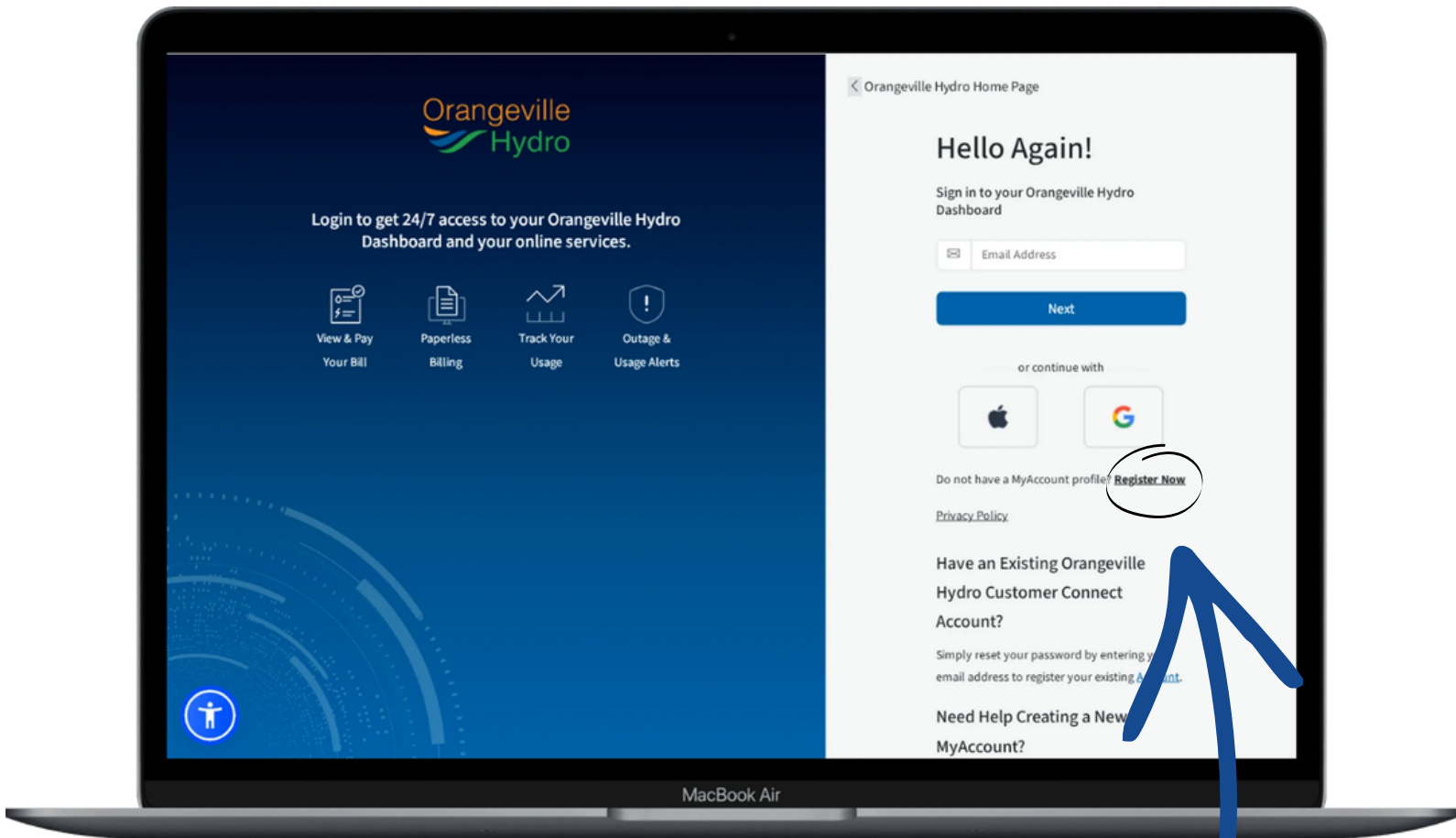


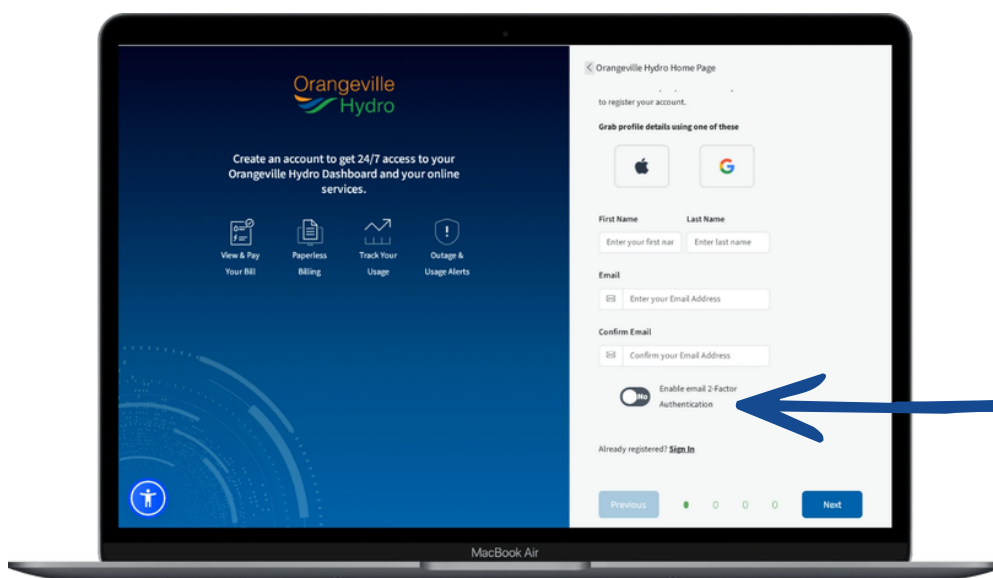
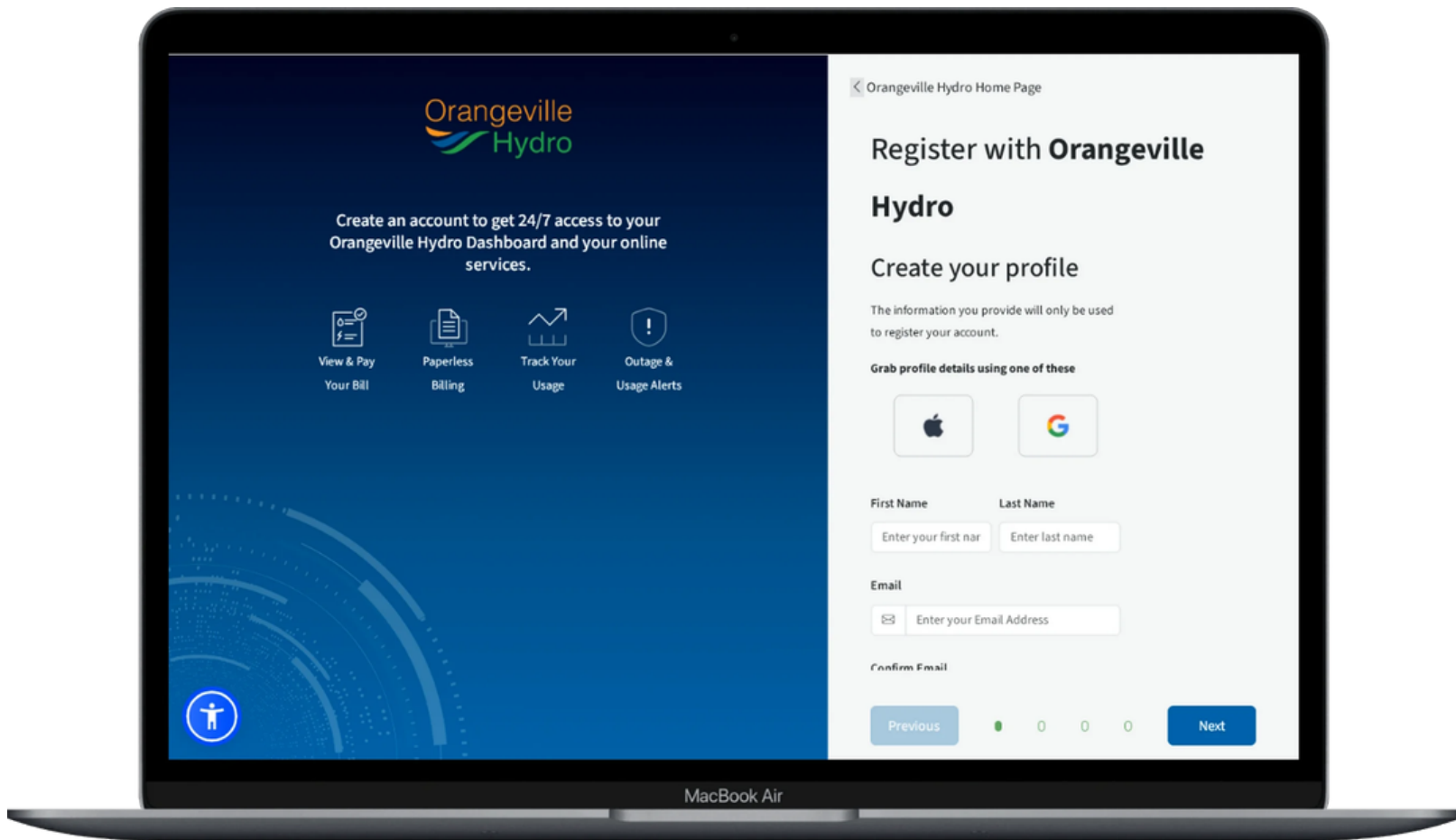
New to Orangeville Hydro's MyAccount Portal?

Follow the step by step instructions below to sign up today and have 24/7 access to your Orangeville Hydro account.



On the login page of
MyAccount, click REGISTER
NOW

You will be brought to the next screen to enter your first and last name and the email you are wanting to register with.

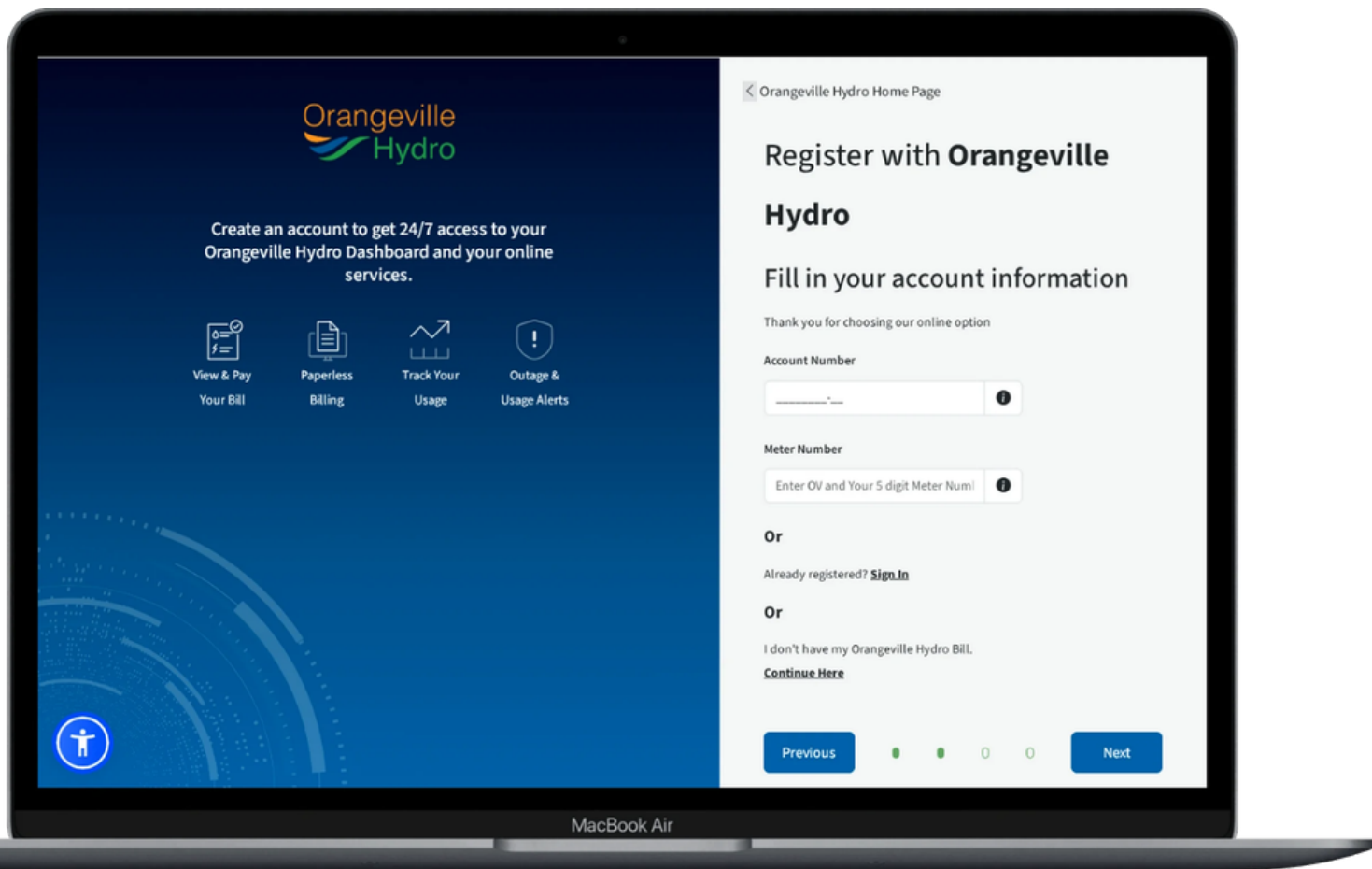


If you wish to enable 2-Factor Authentication for additional security, toggle the button to 'Yes'

You will then be prompted to enter your 10-digit account number as it appears on your bill, and your electric meter number. Your meter number can be found on the bottom of the second page of your bill. Ensure that you are entering OV in CAPITAL LETTERS.

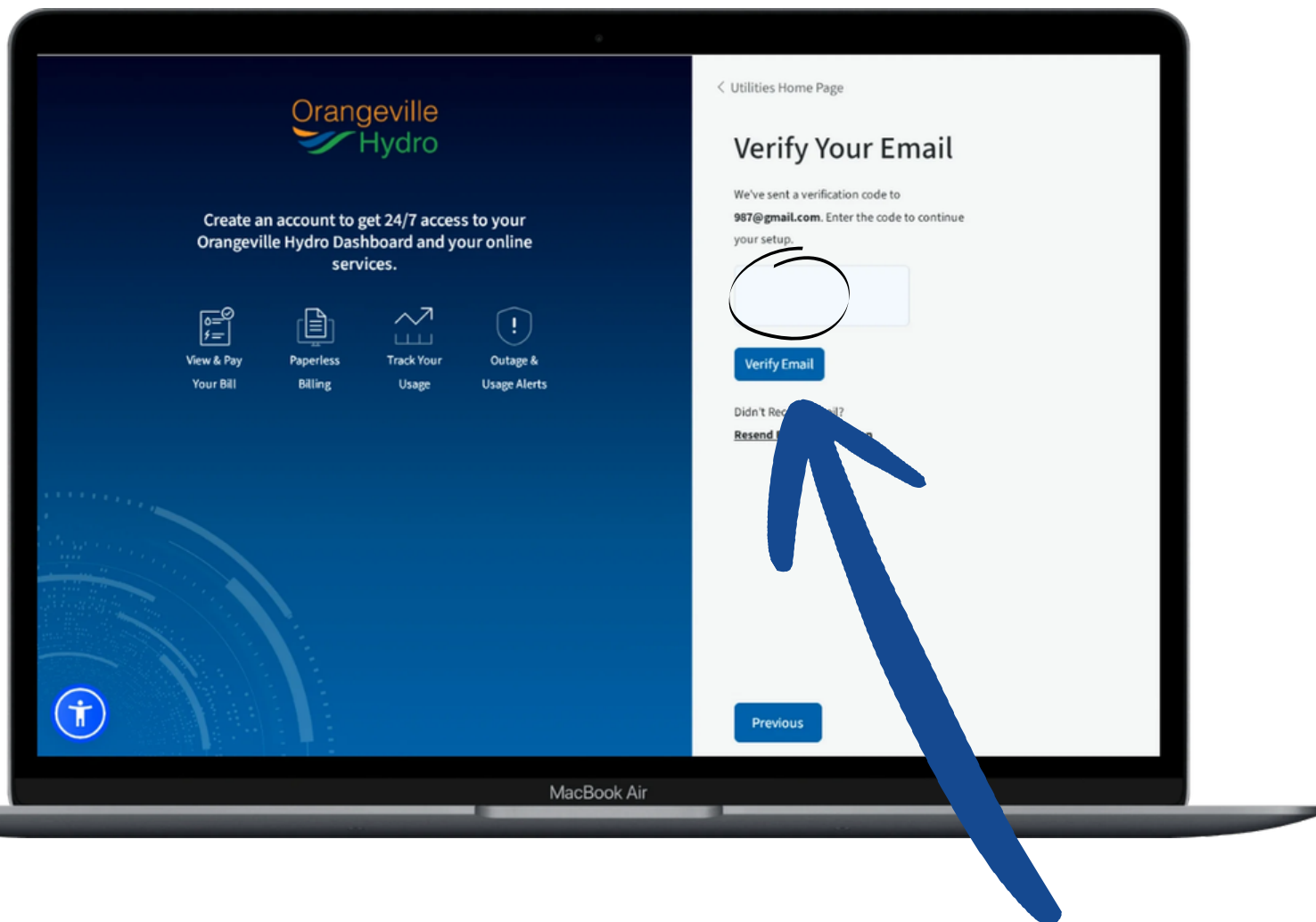
		Read Dates		Billing	Meter Readings						
Meter Number		Present	Previous	Days	Code	Present	Previous	Multiplier	Meter usage	Units	Adj Factor
ELEC	OV12345	01-02-2024	01-01-2024	31	MR	86040	85392	1	647.2000	kWh	1.048100
WTR	00000008	05-02-2024	29-12-2023	38	MR	004314	004005	1	30.9000	cu. mtr	

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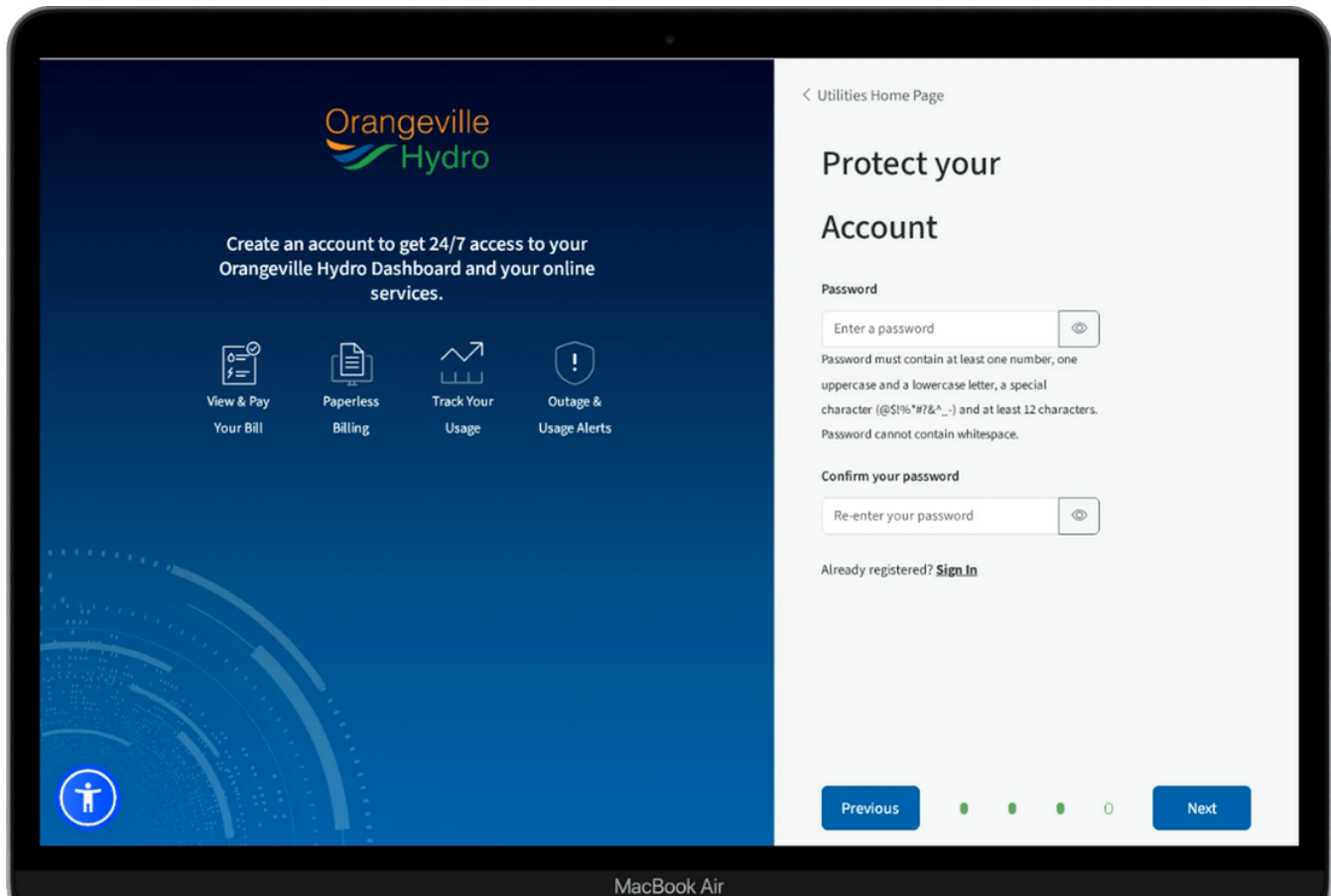


Note: If you have not yet received your Orangeville Hydro bill containing your account information, you are still able to create an account. Choose the option “Continue Here” under “I don’t have my Orangeville Hydro Bill”

Once your account and meter number have been entered, you will receive verification to your email. Please enter the 6-digit code you received to the email you are registering with. The code is valid for 15 minutes. Once you receive the code, enter it in the box below and click 'verify email'.



You will need to create a password to protect your account. Please ensure your password is 12 digits or more and contains at least one number, one uppercase letter, one lowercase letter, and a special character.



Almost there!

Once you have entered a valid password and click 'next', you will be brought to the final registration page.

To complete registration, you will need to agree to 'Terms & Services'. You will also have the option to opt in/out of paperless billing as well as opting into email updates right from Orangeville Hydro.

Once the options are filled in, you will be able to click 'finish'. You will be brought back to the home page and be able to log in with the email and password you have created.

