

Steps to log onto your Customer Connect account:

- Go to www.orangevillehydro.on.ca
- Click on “Customer Connect”
- Click “New user? Register for a new account”
- Enter
 - Account Number ie 12345678-1
 - Username
 - Email
 - Confirm Email
 - New Password
 - Confirm Password Security Question
 - Answer
 - Meter Number (which can be found on your bill)
- Click Register and an email will be sent to you.

A screenshot of the "Registration Form" page. It contains several input fields: "Account #", "Username", "Email", "Confirm Email", "New Password", "Confirm Password", "Security Question" (with a dropdown menu), and "Answer". There is also a "meter number" field at the bottom. A "Register" button is located at the bottom right. A note at the bottom states: "The following information is used to verify that you are the rightful owner of this account.".

Customer Connect



If you have any questions please contact the office at 519-942-8000.

Thank-You for signing up for Customer Connect!

Some of the exciting things that will be available to you:



- **Sign up for e-billing.**
- View your Bill and previous bill history.
- **SAVE MONEY** by keeping track of your usage.
- Conservation Programs and **MUCH MORE!**

