



400 'C' Line
 Orangeville, ON, L9W 3Z8
 Tel: (519) 942-8000
 Fax: (519) 941-6061
 Email: info@orangevillehydro.on.ca

FOR OFFICE USE ONLY:	
Account #:	_____
Deposit Amount: \$	_____
Paid:	_____
Received By:	_____
Start Date:	_____

RESIDENTIAL APPLICATION FOR SERVICE

OCCUPANT 1: PLEASE PRINT * Required Information

* Full Name: _____

* Date of Birth (mm/dd/yy): _____ * Driver's License Number: _____

Email: _____

* Telephone Number: _____ * Cell Number: _____

* Previous Address: _____

* Employer Name: _____ * Business Telephone Number: _____

OCCUPANT 2: PLEASE PRINT * Required Information

* Full Name: _____

* Date of Birth (mm/dd/yy): _____ * Driver's License Number: _____

Email: _____

* Telephone Number: _____ * Cell Number: _____

* Previous Address: _____

* Employer Name: _____ * Business Telephone Number: _____

* Service Address: _____
Street Number Street Name Unit/Apt Number City Postal Code

* Mailing Address: _____
Street Number Street Name Unit/Apt Number City Postal Code

* Official Closing/Lease Date (mm/dd/yy): _____ * Please Check One: Owner Tenant

* If Tenant, Name of Property Owner and Contact Information: _____

I/we agree to: (1) pay the security deposit required; or (2) provide a one year electric utility credit history; I/we understand that if my/our credit rating or electric payment history is not acceptable I/we am/are required to pay a security deposit. I/we further understand that in the event of either non-payment of deposit or account, service may be terminated and not restored until payment is made in full including a charge for collections and reconnection. I/we also understand that I/we may request a review of the account in one year to determine if I/we am/are eligible for a deposit refund. I/we will also inform Orangeville Hydro Ltd. at least 2 business days in advance of when I/we plan to vacate the above premises.

I have read and understood the attached statement of Orangeville Hydro Limited regarding the collection, use and disclosure of my personal information, and I hereby consent to have Orangeville Hydro Limited collect and use my personal information for the purposes stated. Initial(s)

This information is collected in accordance with the Electricity Act, 1998 and related OEB Codes. Deposit refund policy available upon request.

Please Note: Your first bill will incur a one- time only \$30 set up fee

* Signature Occupant 1: _____ Date (mm/dd/yy): _____

* Signature Occupant 2: _____ Date (mm/dd/yy): _____



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WATER/SEWER SERVICES APPLICATION

To be completed by the **Tenant and Owner** of the Rental Property where the water/sewer services are the responsibility of the tenant.

Service Address: _____ * Date to Commence Change: _____

To be completed by Tenant

I, _____, the Tenant of the above property, hereby acknowledge that should any bills or correspondence be returned back to the Town of Orangeville, or should the account go into arrears, the Town of Orangeville reserves the right to send any such correspondence directly to the Owner of the rental property.

* Tenant Signature(s): _____

*Printed Name(s): _____

*Mailing Address: _____

* Phone Number: _____ Cell Number: _____

Email Address: _____

To be completed by Property Owner

I, _____ the Owner of the above mentioned property; request that the Tenant receive the Water/Sewer Bill. In the event the charges for Water/Sewer are not paid by said Tenant, I understand that the arrears become my responsibility as the Owner of the property, and may result in the transfer of arrears to my Property Taxes.

* Owner Signature(s): _____

*Printed Name(s): _____

*Mailing Address: _____

* Phone Number: _____ Cell Number: _____

Email Address: _____

PRIVACY INFORMATION FOR NEW CUSTOMERS

Orangeville Hydro Limited (OHL) is pleased to be your provider of electricity distribution services. In addition OHL provides water and sewer billing service to customers in the Town of Orangeville and Grand Valley on behalf of the Town of Orangeville and Grand Valley. As of January 1, 2004 the federal legislation protecting your privacy requires that OHL obtain your written consent to collect, use and disclose your personal information for identified purposes. We invite you to read this notice carefully to understand our policies and practices with respect to personal information.

The nature of personal information we collect may include:

- Information we receive from you such as your name, address, contact information and general financial, credit and reference information;
- Facts about your historical and current consumption of power;
- Information about your transactions with us, such as meter number, account number, account balances, payment history, and account activity;
- Identifying information, such as a driver's license and social insurance number.

OHL uses the information we collect for the following purposes:

- To provide you with continuous electric service and to bill you for that service;
- To assist us in the collection of accounts;
- As a billing and collecting agent for the Towns of Orangeville and Grand Valley for water and wastewater service;
- To respond to your inquiries about energy use and billing;
- To prevent fraud with respect to both you, OHL and the Towns of Orangeville and Grand Valley;
- To meet legal and regulatory requirements.

Because of the structure of the electricity sector in Ontario, it may be necessary to share your billing and consumption information with third party billing and settlement agencies. For example, your billing and consumption information may be provided to a retailer with whom you have chosen to enter into a separate contract. Your information may also be disclosed or shared with other agencies or organizations as required by law or regulation.

We have developed and implemented a Corporate Privacy Policy for maintaining the confidentiality and security of your personal information. At any time, you have the right to request access to your personal information which we have collected and to request amendments to personal information about you to ensure its accuracy and completeness. To make a request for access to personal information we may have collected, disclosed or used about you or to request that your personal information be amended, please contact our office at 519-942-8000.