



400 'C' Line  
 Orangeville, ON, L9W 3Z8  
 Tel: (519) 942-8000  
 Fax: (519) 941-6061  
 Email: info@orangevillehydro.on.ca

| FOR OFFICE USE ONLY: |       |
|----------------------|-------|
| Account #:           | _____ |
| Deposit Amount: \$   | _____ |
| Paid:                | _____ |
| Received By:         | _____ |
| Start Date:          | _____ |

**COMMERCIAL APPLICATION FOR SERVICE**

\*Please Check One:                      Under 50KW                       Over 50KW

**BUSINESS: PLEASE PRINT \* Required Information**

\* Name of Business: \_\_\_\_\_

\* Legal Company Name: \_\_\_\_\_

\* Type of Business: \_\_\_\_\_

\* Service Address: \_\_\_\_\_  
Street Number    Street Name                      Unit/Apt Number                      City                      Postal Code

Mailing Address: \_\_\_\_\_  
 If different                      Street Number    Street Name                      Unit/Apt Number                      City                      Postal Code

\* Business Phone Number: \_\_\_\_\_ \* Cell Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

|   |                       |
|---|-----------------------|
| * Property Owner Information:   |                       |
| Name: _____   | Contact Number: _____ |
| Mailing Address: _____<br><small>Street Number    Street Name                      Unit/Apt Number                      City                      Postal Code</small> |                       |

\* Date Service Required: \_\_\_\_\_ Required Deposit, if applicable: \_\_\_\_\_

\* Please Check One:                      Owner                       Tenant

\*\* Please include deposit with completed application.

**SOLE OWNER or PARTNERSHIP: PLEASE PRINT \* Required Information**

\* Full Name: \_\_\_\_\_

\* Date of Birth (mm/dd/yy): \_\_\_\_\_ \* Driver's License Number: \_\_\_\_\_

\* Contact Phone Number: \_\_\_\_\_ \* Cell Number: \_\_\_\_\_

Email Address: \_\_\_\_\_



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\* Full Name: \_\_\_\_\_  
 \* Date of Birth (mm/dd/yy): \_\_\_\_\_ \* Driver's License Number: \_\_\_\_\_  
 \* Contact Phone Number: \_\_\_\_\_ \* Cell Number: \_\_\_\_\_  
 Email Address: \_\_\_\_\_

**OFFICERS OR SUBSIDIARY: PLEASE PRINT \* Required Information**

**Limited Company Officers:**

\* Name: \_\_\_\_\_ \* Title: \_\_\_\_\_  
 Email Address: \_\_\_\_\_

\* Name: \_\_\_\_\_ \* Title: \_\_\_\_\_  
 Email Address: \_\_\_\_\_

**Parent Company:**

\* Legal Name: \_\_\_\_\_ \* Location: \_\_\_\_\_  
 \* Contact Phone Number: \_\_\_\_\_

I/We hereby apply to Orangeville Hydro Limited for electric AND water (if applicable) service(s) at the service address shown above. I/We agree to pay for such service(s) as bills are rendered and comply with the conditions for service of Orangeville Hydro Limited and the Town of Orangeville.

I/we agree to: (1) pay the security deposit required; or (2) provide a 5 year electric utility credit history for service under 50kW or a 7 year electric utility credit history for service over 50kW, in order to have this account transferred to my/our name. I/we understand that if my/our credit rating or electric payment history is not acceptable, I/we am/are required to pay a security deposit. I/we understand that this deposit may be paid in four equal installments, in four consecutive months commencing the month the service is put in my/our name. I/we further understand that in the event of either non-payment of deposit or account, service may be terminated and not restored until payment is made in full including a charge for collections and reconnection. I/we will also inform Orangeville Hydro Limited at least two business days in advance of when I/we plan to vacate the above premises.

Orangeville Hydro Limited will make every effort to ensure bills are accurate; however, billing errors can occur. Orangeville Hydro Limited reserves the right to collect under-billed amounts at any time.

The undersigned consents to the obtaining of credit and/or personal information as may be required at any time in connection with the credit hereby applied for, any renewal or extension concerning the undersigned to any credit report agency or to any person with whom the undersigned has or proposes to have financial relations.

I have read and understood the attached statement of Orangeville Hydro Limited regarding the collection, use and disclosure of my personal information, and I hereby consent to have Orangeville Hydro Limited collect and use my personal information for the purposes stated.

This information is collected in accordance with the Electricity Act, 1998 and related OEB Codes.

**Please Note: Your first bill will incur a one-time only \$30 set up fee**

Signature: \_\_\_\_\_ Date (mm/dd/yy): \_\_\_\_\_

Signature: \_\_\_\_\_ Date (mm/dd/yy): \_\_\_\_\_

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## PRIVACY INFORMATION FOR NEW CUSTOMERS

Orangeville Hydro Limited (OHL) is pleased to be your provider of electricity distribution services. In addition OHL provides water and sewer billing service to customers in the Town of Orangeville and Grand Valley on behalf of the Town of Orangeville and Grand Valley. As of January 1, 2004 the federal legislation protecting your privacy requires that OHL obtain your written consent to collect, use and disclose your personal information for identified purposes. We invite you to read this notice carefully to understand our policies and practices with respect to personal information.

The nature of personal information we collect may include:

- Information we receive from you such as your name, address, contact information and general financial, credit and reference information;
- Facts about your historical and current consumption of power;
- Information about your transactions with us, such as meter number, account number, account balances, payment history, and account activity;
- Identifying information, such as a driver's license and social insurance number.

OHL uses the information we collect for the following purposes:

- To provide you with continuous electric service and to bill you for that service;
- To assist us in the collection of accounts;
- As a billing and collecting agent for the Towns of Orangeville and Grand Valley for water and wastewater service;
- To respond to your inquiries about energy use and billing;
- To prevent fraud with respect to both you, OHL and the Towns of Orangeville and Grand Valley;
- To meet legal and regulatory requirements.

Because of the structure of the electricity sector in Ontario, it may be necessary to share your billing and consumption information with third party billing and settlement agencies. For example, your billing and consumption information may be provided to a retailer with whom you have chosen to enter into a separate contract. Your information may also be disclosed or shared with other agencies or organizations as required by law or regulation.

We have developed and implemented a Corporate Privacy Policy for maintaining the confidentiality and security of your personal information. At any time, you have the right to request access to your personal information which we have collected and to request amendments to personal information about you to ensure its accuracy and completeness. To make a request for access to personal information we may have collected, disclosed or used about you or to request that your personal information be amended, please contact our office at 519-942-8000.